



145 Rosemary St, Entry K, Needham, MA 02494
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Integrated Behavioral Health Billing and Payment Policy

These services (**Warm Hand-Off, Initial Consultation, Treatment Sessions, Collateral Contacts, etc.**) provided by Needham Pediatrics Behavioral Health providers are billed under the Behavioral/Mental Health part of your insurance plan. These services are subject to all the provisions of your plan's coverage for Behavioral Health, including separate co-payments due at time of check-in. Patients are responsible for all deductibles, co-payments, and balances that are not covered by your plan.

We need timely and accurate information from you, including a copy of your insurance card.

If your health plan denies payment or you do not have behavioral health coverage with your medical insurance, you will be responsible for all charges.

We recommend that patients contact their insurance company to be aware of your behavioral health benefits (which are different than your medical benefits), as well as any deductibles that have not been met.

LIMITATIONS: Some insurance plans have limitations on coverage of mental health care services. Should you request or agree to services not covered by your health plan, charges need to be paid by you at the time of service.

Billing Contact: Please contact our billing manager, Mary, at 781-444-7190 x 200 as soon as you become aware of any problems or coverage changes. By contacting Mary in a timely manner, you will help avoid any lapse in your care coverage.

BEHAVIORAL HEALTH COVERAGES:

INSURANCES ACCEPTED:		INSURANCES NOT ACCEPTED:
Aetna	Fallon	Children's Medical Security
BCBS	Harvard Pilgrim	Commpsyh
Carelon (BMC Wellsense)	MBHP (MassHealth)	Fallon Wellsense
Cigna (Evernorth)	Optum (United Health)	Magellan
Tufts	Unicare/Wellpoint	

Costs & Cancellations: Behavioral health visits are billed under your mental health benefits, which may carry different copays or deductibles than regular doctor visits. Please verify coverage and your financial responsibility with your insurance company prior to your appointment.

Payments can be made via MyChart, in the office or over the phone.

No-Show and Late Policy: Our providers strive to run on time to respect all patients' schedules. If a patient arrives more than 15 minutes late, they will be asked to reschedule to avoid disrupting the provider's schedule.

We require **at least 24 hours' notice for cancellations**. Missed appointments or cancellations with less than 24 hours' notice will result in a **\$50.00** missed appointment charge.

Acknowledgement:

I acknowledge that I have read and understand the above Behavioral Health Billing and Payment Policy, including insurance coverage, payment responsibility, and cancellation policy.

Patient Full Name: _____

DOB: _____

Date: _____

Parent/Guardian Signature (Or patient if 18 yo or older)